

Privacy Policy for **The Taccto App** developed by *PROTOOLS TRADING LLC* based in Dubai, United Arab Emirates

This Privacy Policy covers the two and the only versions of **The Taccto App**. One version is published on the Apple App Store, and the other version is published on the Google Play Store. From here on out *We/Us/Our/Ours/First Party/Protools/Protools Trading* will be used to represent the company that owns and has developed **The Taccto App** which is *PROTOOLS TRADING LLC*. The terms user/customer shall be used to refer to you, the person and/or entity and/or organization and/or company and/or customer and/or client who downloads this application, may or may not register as a user on this application, may or may not use this application to view our product and service offerings, may or may not send us sales enquires, and may or may not send us support/contact us emails.

1a. What Type of Data Do we Collect from you?

- 1) Personal Identifying Data; specifically, your Full Name, your Salutation, Cellphone Number, email, your country of residence through your Cellphone Country Code
- 2) Data that identifies your employer (which is our customer); specifically, your Employer's name and in most cases an accompanying internal customer code number that **We** will provide to you the user through communication means outside the application.
- 3) Any Sales Enquiries made only through the application
- 4) Any Contact us requests made only through the application

1b. What Type of Data do we NOT Collect from you?

- 1) Data that identifies your physical profile, for example; age, height, weight, nationality, biometrics, sex, gender, etc.
- 2) Payment information, for example, credit, debit, charge, and pre-paid credit cards, e-banking information such as IBAN, Account number, Swift Codes, Routing numbers, Cryptocurrency wallets, etc.
- 3) Location or tracking data; we do not collect any location data from your cellphone while the user is using the app, while the app runs in the background, or while the app is closed
- 4) It is to be assumed that any data not mentioned as being collected in section **1a** shall also come under the purview of section **1b** which covers Data that we do not collect from you

2a. What do we do with the Data we collect from you?

- 1) We use sales enquiry data to communicate with you by email or cellphone to confirm and invoice your order
- 2) We use contact/email us Data to communicate with you by email or cellphone to sort out any queries or to receive any feedbacks or suggestions
- 3) We may use your **Personal Identifying Data** mentioned in section **1a** to locate the user and or their employer (which is our customer) in our internal Enterprise Resource Planning Software in order to locate invoice/payment history, create invoices and sales order, create a new account on our ERP software, etc.
- 4) We may use data from sales enquires to help us provide our users and their employers (which is our customer) better product promotion push notifications, more optimized '*Featured Items*' products within the app, allow us to assign '*Unclaimed Points*' which may be used by customers

to attain rewards and prizes. We may use this data to create product promotions such as discounts, incentives, BOGOF's, that target the users of this application.

- 5) We may use your data for internal training purposes to help train our staff on the functionality of this application and how to use this application
- 6) We may use data and transaction history from the application in any legal proceedings initiated by *PROTOOLS TRADING LLC* as a plaintiff against a user and their employers for civil matters, in a court of Law in the countries Protools Trading operates in, such as financial delinquency, or to aid debt collection agencies in the collection of any debt that the user's employer may owe us. We may also use your data from this application if there is any criminal case against the user and/or his employer in a court of law, in the countries Protools operates, such as assault and battery of Protools' staff, damage and destruction of Protools' physical, digital, and intellectual property, wire and cheque fraud, etc.
- 7) We may provide data from this app to the Local and Federal Law Enforcement agencies to assist in any of their investigations where the user and/or their employer or Protools maybe relevant to the agencies' investigation.

2b. What do we NOT do with the Data we Collect from you?

- 1) We absolutely will not sell any data to any Third-party organization for our financial gain

3. When and how can this Privacy Policy be changed?

- 1) We can change it at our convenience
- 2) We can change it if we add or delete any features from our application
- 3) We can change it if there is a change in the structure (financial, organizational, etc) in the company
- 4) We will change it if Local and Federal Laws in the United Arab Emirates or any other jurisdiction Protools Operates in require this privacy policy to change
- 5) We will change this Privacy Policy depending on any terms dictated to us by Apple Inc., or by Alphabet Inc.
- 6) You shall be notified every time this Privacy Policy changes and shall be allowed to agree or disagree to the new policy. Disagreement will lead to the user and their employers losing access to the application.